

Telecommunicator of the Year Criteria

The Telecommunicator of the Year award is to recognize a Telecommunicator for a year of exceptional dedication to duty and service to their Department, as well as their community.

Nominees must have been employed in the applicable category by a public safety agency any time between January 1, 2009 and December 31, 2009. Nominees do not have to be members of APCO.

The award will be based on an incident(s) above and beyond the call of duty of the normal Telecommunicator daily routine. The nominee will demonstrate exceptional courage, foresight, alertness and/or skill in the performance of the highly creditable and unusual communication accomplishment. The action(s) taken by the nominee must reflect the highest tradition of public safety telecommunications service.

This incident should demonstrate dedication to the Public Safety Communications field and a continuing interest in maintaining the highest standards including creating innovative ideas and involvement toward the implementation of these improved procedures. Each letter of nomination should be detailed as to why the nominee would be considered. In addition to the critical incident, the nominee should demonstrate any or all of the following:

- Excellent overall performance for the year.
- A positive attitude toward all aspects of their job.
- Be a team player, in the willingness to do a variety of duties.
- Demonstrate professional work habits on a daily basis.
- Ability to earn the respect and high esteem of co-workers.
- Involvement of civic activities.

The Awards Committee will review all nominations and select the finalist.

Nominating Procedures

Nominations must be submitted by April 1, 2010. Nominations should be sent to 1st Vice President Harry Goodan at hgoodan@ci.longview.tx.us and must contain the following information:

- Submitting person, including contact information.
- Submitting agency.
- Nominee name, job title, agency, and contact information.
- Describe the nominee's public safety communications agency. Please include staffing levels, size, and disciplines (law, EMS, PSAP only, etc).
- Describe the nominee's daily and additional pertinent duties and responsibilities.
- Describe how this person demonstrates his or her knowledge of the profession and flexibility in task assignments. Provide an example (incident) of how the nominee has gone above and beyond what may be required of them.
- Describe why the candidate should receive the TEXAS-APCO Telecommunicator of the Year Award.